Declaration on the Respect and Promotion of Human Rights

As Cencosud we assume the commitment and declare respect for Human Rights as a fundamental pillar of our management and that of our supply chain. As part of this, we adhere to the UN Guiding Principles for business and human rights and appeal to all our stakeholders: suppliers, collaborators, clients, communities, investors, and strategic business partners, also adhere to these.

In this way and in tune with our adherence to the Global Compact, we are committed to ensuring that our operations are carried out around respect, inclusion, accessibility, transparency and good ethical behavior.

We recognize that we are all born free and equal in dignity and rights, thus obtaining the right to life, liberty and security, not to be enslaved, to a fair trial and to equality before the law.

At Cencosud, inspired by the International Charter of Human Rights, the established Fundamental rights principles In the ILO declaration and the UN guiding principles on human rights and companies, we commit ourselves to respect and not discriminate against our collaborators, suppliers, communities, clients and society in general, whether due to race, ethnic origin, nationality, language, religion, marital status, gender, sexual orientation, age, political opinion, economic position, disability, illness or any other distinction, exclusion or unjustified preference that produces rejection or unequal opportunities. In this company we recognize diversity and inclusion as fundamental values in our relationships with people.

We are committed to providing favorable and quality working conditions for our collaborators, both contracted and subcontracted, ensuring appropriate health and safety conditions and as determined by law. At the same time, in our operations we will not count or allow forced and compulsory labor, nor child labor, extending and requesting this commitment also from our suppliers.

It is based on this commitment that we evaluate our operations and management of our suppliers through a process based on due diligence in the area of Rights Human, which seeks to identify, prevent and mitigate any type of violation of human rights, highlighting the risks that exist and have existed, and the mitigation measures that must be implemented in this regard.

The right to demonstrate freely in our company is fundamental, which is why, in each of our business units, the right to freedom of association, social dialogue and the right to collective bargaining are faithfully respected.
We declare and commit to respect and safeguard the right to privacy and freedom of expression of our stakeholders.

We will ensure the care, respect and protection of the environment, committing ourselves to promoting good practices in our operations and value chain with the aim of reducing our impacts.

Finally, we commit ourselves to progressively implement actions that ensure the protection and due inclusion of all people in our company.

At Cencosud we understand that it is everyone's responsibility to fulfill these commitments, also promoting them with our aforementioned stakeholders, be they natural or legal persons linked to our company, from whom we expect complete adherence and respect for these principles.

To support the achievement of these objectives, Cencosud has an external web platform www.etiacencosud.kpmg.com.ar as a communication channel that helps maintain and protect the highest standards of ethics and integrity, including respect for Human Rights. This platform is available so that anyone who observes an irregular situation can report the fact, which guarantees their confidentiality and anonymity. For more details on how to access the complaints channel, consult the Cencosud Code of Ethics.

From Cencosud, our vocation is to put ourselves at the service of society, ensuring the commitment to Human Rights and, consequently, being available to establish and formalize alliances with public, private and NGO entities that allow us to jointly achieve these ends for our business units, being a contribution to the countries where we are present.

This declaration of commitments reflects the concerns and intentions of Cencosud in this matter, adhering as a conceptual framework to the following international instruments and declarations:


- The Declaration to Fundamental Principles and Rights at Work and Convention 169 regarding indigenous and tribal peoples of the International Labor Organization.

- The Tripartite Declaration of the International Labor Organization on multinational companies and social policy.


- The OECD Guidelines for Multinational Enterprises.

- The ten principles of the United Nations Global Compact.

- The Equator Principles.

Supporting, respecting and promoting the protection of Human Rights is everyone's responsibility and at Cencosud we have assumed it with leading role and determination, putting our quality, experience and coverage at the service of these commitments so that all our collaborators, suppliers and stakeholders in this way they assume them, putting them into practice on a day-to-day basis.