

Sustainability Policy

At Cencosud S.A and its subsidiaries (hereinafter Cencosud) we make a difference as a Company dedicated both to the service of people and our customers and to the care of the planet, creating value through a range of flexible and innovative products and services, supported by efficient corporate governance.

The objective of this policy is to establish the guidelines for sustainable management of Cencosud value chain, reducing risks and impacts, from and to our organization.

This policy is implemented through the company's Sustainability Strategy, which is based on four pillars: Corporate Governance, People, Products and Planet, and is aimed at all employees in the countries where Cencosud operates.

Policy Guidelines:

- > Comply with the legal requirements on sustainability of each country where we operate, and internal guidelines issued by Cencosud, such as: codes, guides, manuals, standards, declarations, commitments, and policies.
- Cencosud's corporate governance ensures the efficient management of the business, considering probity, transparency, and the adoption of best practices in sustainability essential for its compliance aimed at creating value and maintaining transparent relationships with shareholders, employees, managers, customers, suppliers, communities and other stakeholders.
- > Promote sustainability in the Company, through management systems; establishing objectives, indicators and goals that allow evaluating, verifying and reporting their compliance.
- > Ensure that sustainability practices contribute to the long-term financial strengthening of Cencosud, through operational, commercial and administrative efficiency. Promoting the assessment of risks and impacts associated with regulations, at a cross-cutting level in the different processes and business units.





- > Manage labor practices with high standards, promoting diversity and inclusion, ethics, human rights, and occupational health and safety.
- Promote operational and commercial practices that contemplate traceability, transparency, and quality in the supply chain, fostering unrestricted compliance with local legislation and standards of ethical principles in business among Cencosud suppliers.
- > Manage the environmental aspects of the facilities, assessing the risks and opportunities in terms of energy, water, waste, and biodiversity, which considers mitigation and/or adaptation actions in the face of climate change.

Cencosud's General Management is committed to promoting and reviewing this policy, strategy, and implementation, evaluating the necessary resources to ensure that sustainability is effectively implemented in the company.

This Policy was approved by the Board of Directors in March 2024 and will be valid for 2 years from the date of approval.

Rodrigo Larrain

Cencosud General Manager