

Discover our latest sustainability initiatives!



“At the end of 2020 we saw that it was necessary to redesign and boost our role as a Company in an increasingly challenging world with new needs. With the aim of contributing to improving the quality of life and sustainable development, the Sustainability and Investor Relations Department was created. For this, we define four strategic pillars: Planet, People, Products and Corporate Governance, with which we hope to cover our stakeholders, such as clients, collaborators, community, suppliers and investors, among others.

Then, in February of this year, we formed the Regional Sustainability Committee, which has helped us to unify our plans and work collaboratively. During these months of operation, we have had concrete achievements, such as the measurement and verification of our carbon footprint; move towards a Company with gender equality; and promote our 0% Waste program, which seeks to avoid the loss and waste of food from Cencosud Supermarkets.

In addition, on November 12, the results of the Dow Jones Sustainability Index (DJSI) were announced, which measure the performance of selected companies with environmental, social and governance (ESG) criteria. Cencosud obtained a result of 65 points and we are proud to say that we are part of DJSI MILA and DJSI Chile.

At Cencosud, we understand that our different interest groups demand more information and more action every day. In this sense, our Annual Integrated Report 2020 obtained the Transparency award by Informe Reporta Chile, a ranking that provides a vision on the quality of reportability of companies, and recognized us as the one that best represented this principle in 2020.

Because of these achievements, we believe it is necessary to launch this quarterly newsletter, where we will seek to update you on our regional progress and commitments in sustainability.”



Maria Soledad Fernandez
Investor Relations and Sustainability Officer

ARGENTINA

Cencosud is recognized as the "Most Sustainable Retailer"

For its innovation in sustainability and efficiency in the use of resources in its operation, America Retail, in association with the IAE Business School, distinguished the Company within the framework of the Retail Hall of Fame 2021.



Cencosud Argentina received a recognition for its sustainability policy, which during the pandemic opted for the pillars of sustainable management and good practices, managing to obtain the “Most Sustainable Retailer” award in the Retail Hall of Fame 2021 Argentina.

The organization analyzed the innovation factors in sustainability, efficiency in the use of resources, corporate social responsibility actions with the community in private social investment initiatives and the clear communication of these actions.

“For Cencosud Argentina this award is an important recognition to all its collaborators who in the context of a pandemic endorsed the pillars of sustainable management and good practices, quickly adapting to changes, innovating and standing out in the quality of service, proximity and empathy with customers, consumers, the community and with each of the stakeholders with which they interact on a daily basis”, said Lorena Brignardello, Head of CSR and Sustainability at Supermarkets Cencosud Argentina.

BRAZIL

Job ranking distinguishes Cencosud within the best 25 companies to work for in Brazil

Made by the employment platform, Indeed, this ranking includes evaluations and comments from professionals who work or have worked in the selected companies.



Company management and culture, work-life balance, salaries, benefits, and career plan opportunities. These are some of the criteria evaluated by the Indeed ranking, a job search site that every two years highlights the 25 best companies to work for in Brazil, and that this 2021 positioned Cencosud as one of them.

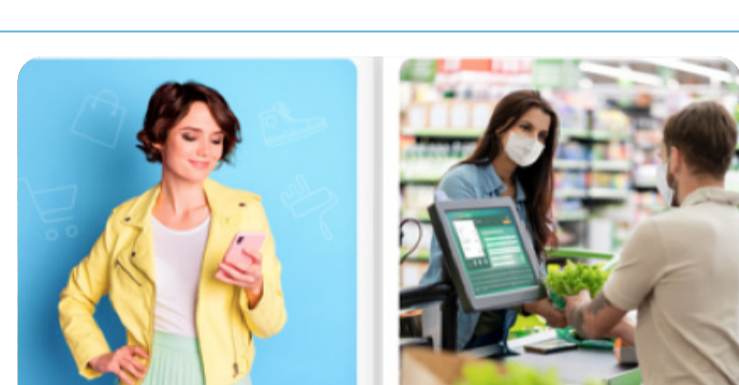
“Being part of this ranking makes us proud as a company, and to all of us who are part of it, in this demanding market. Without a doubt, it reflects the commitment and professionalism with which we carry out our work at Cencosud on a daily basis. And at the same time, it projects us a new challenge of maintaining and growing in this select group of outstanding work spaces”, indicated Sebastián Los, Country Manager Cencosud Brazil.

Indeed, owned by the Recruit Holdings fund, includes a company in the ranking calculation only if it has at least 100 evaluations that have been carried out by employees and professionals. The resulting list is intended to be a guide for candidates to analyze the companies in which they want to work, according to the opinion of employees and former employees.

CHILE

Retail Hall of Fame Chile 2021 awarded Cencosud in the category of "Best Omnichannel Retailer"

The distinction recognizes the evolution and omnichannel progress of Cencosud, present in Chile and in five markets. In addition, Jumbo Supermarkets was chosen as “Best Retailer in the Country”.



In a new version of the Retail Hall of Fame Chile, Cencosud was chosen as the “Best Omnichannel Retailer” and Jumbo Supermarkets as “Best Retailer in the Country”.

"The omnichannel management developed by the Company in the five countries where we operate, has allowed us to strengthen our platforms in the various Cencosud business flags," said Daniel Güell, Chief Digital Officer Cencosud.

The Company's results during 3Q21 were driven by growth in the online channel, reaching more than 5 million orders in the quarter. Penetration over sales reached 8.8% in supermarkets, 32.1% in Department Stores and 8.1% in Home Improvement.

The developments implemented by Cencosud and the alliance with Cornershop have made it possible to accelerate e-commerce penetration and consolidate its value offer in the market. Also, services such as Jumbo Prime, SPID and Paris App have improved customers' online shopping experience.

On his part, the Manager of the Cencosud Chile Supermarkets Division, Cristián Siegmund highlighted the importance of this award for his unity: “For the entire Supermarkets team it is an honor to receive this recognition. We take this opportunity to deeply appreciate the work our teams do on a daily basis, since without them this great result would not be possible”.

COLOMBIA

Cencosud works to eradicate violence against women

Jumbo and Metro are part of the ‘Safe Spaces’ initiative, which seeks to help women who are victims of gender violence to receive timely assistance and care.



In Bogotá, the Secretariat for Women is promoting the ‘Safe Spaces’ strategy that seeks to provide points of care for women victims of violence in different shopping centers in the city. Jumbo and Metro joined this initiative as explained by the Country Manager Cencosud Colombia, Martha Lucia Henao. “We want to be an increasingly safe space for women. Internally, we work within the framework of respect for difference and equal opportunities, promoting gender equality among the 12 thousand employees that make up the Company. The eradication of violence against women and girls in Colombia is everyone's task and this campaign allows us to contribute with this concrete action”.

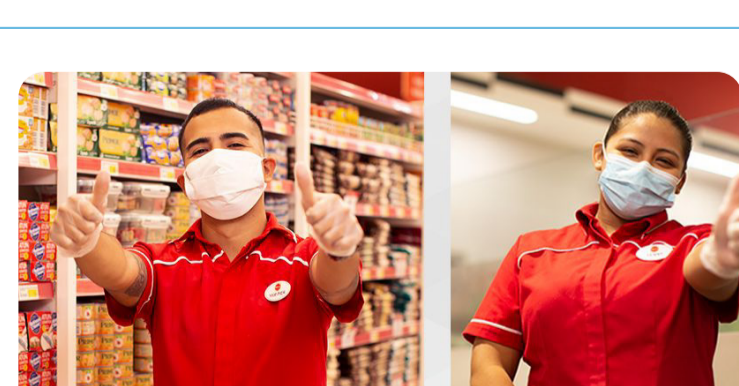
The campaign incorporates care protocols to face emergency situations as well as to coordinate their immediate protection or to channel counseling and psychosocial or socio-legal care, provided by the District Secretary for Women.

This year alone, more than 200 Cencosud Colombia workers participated in workshops on women's right to a life free of violence. In addition, through the Cencosud Campus – a remote training platform - three thousand male and female employees learned how to identify, attend to and help in cases of gender violence.

PERU

MERCO Companies 2021: Cencosud Peru maintains leadership in Corporate Reputation in its sector

Cencosud rose on the list to the 44th position in the recognized corporate reputation ranking, compared to the 51st place obtained during 2020. In addition, it maintained its second place in the Self-Service Sector.



For 9 years Cencosud has participated in the MERCO Companies ranking, which shows the main businesses with the best corporate reputation (financial and communicational) and sustainability management in Peru. To do this, it interviews leaders of companies that annually invoice more than USD 30 million in the country. This year, Cencosud Peru improved its position, advancing to the 44th position versus the 51st in 2020. It also remained 2nd in the Self-Service Sector.

In addition, the company obtained other local achievements:

- Alfredo Mastrokalos, Country Manager Cencosud Peru, was selected in the ranking as one of the 100 business leaders with the best reputation, ranking 2nd in the sector.
- On the other hand, MERCO Talent, the dimension of the ranking that recognizes the best organizations to attract and retain talent in Peru, positioned Cencosud at the 40th place, climbing 16 places from 2020. The MERCO Talent ranking reveals which are the best companies to work for in the country, since the point of view of different interest groups, various dimensions and considering the most valued variables, such as job quality, employer brand and internal reputation.

