

# Sustainable Cencosud

Building a business connected to our environment and adapted to the challenges of the future



## Editorial

During the first quarter of 2023, at Cencosud we continued to make progress in terms of ESG with the implementation of **projects planned at the regional level**. In these first months, part of the company's sustainability agenda was in the 2022 Integrated Report. Financial, social, governance, and environmental issues were reported to our stakeholders, which is a sign of **Cencosud's commitment to the transparency of our management**.

## #CorporateCencosud

### Launch of Memoria Integrada Cencosud S.A.

Based on international standards and aligned with the new regulations of the **Commission for the Financial Market (CMF)**, we publish the **company's 2022 Integrated Report**. These include the launch of the Diversity and Inclusion Strategy, new initiatives for the community and the increase in the Employee Satisfaction Index in all countries, **the increase in electricity consumption from Non-Conventional Renewable Energies in Brazil and Chile**, as well as the expansion of the fleet of electric vehicles in Brazil and Peru and more than 2,000 tons recovered with the Regional Program **"Food Rescue"**. Along with the above, we advance in the metrics of the Dow Jones Sustainability Index - DJSI - and the MSCI - ESG.

[Learn more](#)



**Top 6% DJSI**

**BB to BBB MSCI**



**43%** New initiatives

**78%** satisfaction



**+6 thousand** Suppliers with sustainable attributes



**74%** NCRE in Brazil

**72%** NCRE in Chile

**+2 thousand** Tons of food recovered



**142 thousand** Electric fleet (Peru and Brazil)

## Argentina

### Results of Vea "Healthy Cooking Program"

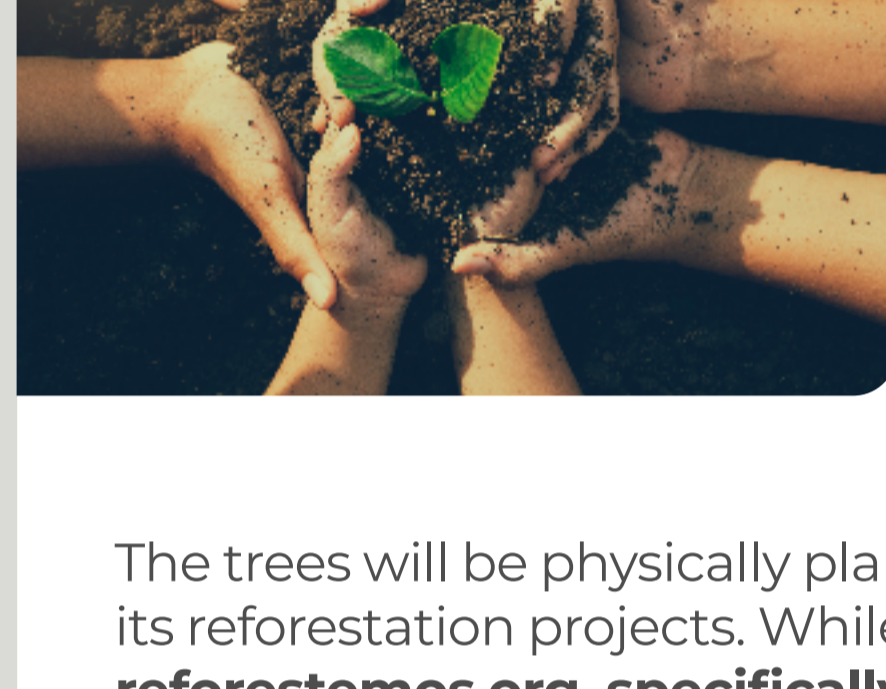
The program closes this 2022 with a total of 44 workshops to 98 organizations, promoting nutrition education in community kitchens, **since 2018, we are spreading knowledge and promoting the adoption of good nutritional habits**.



## Exchange of Puntos Cencosud for trees

## Chile

Through our company's loyalty program, **Puntos Cencosud together with Fundación Reforestemos, incorporated 2 thousand trees available to customers for exchange**. This initiative is part of Cencosud's sustainability strategy, in this case, through involvement in reforestation processes, which seek to benefit local communities and contribute to the capture of CO2 and thus **contribute to restaurar areas affected by forest fires, as well as areas of high ecological value**.



The trees will be physically planted by the foundation in its reforestation projects. While, virtually, they will be in **reforestemos.org, specifically in the virtual forest "Bosque Cencosud"**, where all the trees that people exchange for their points will be grouped. By doing so, they will receive in their email a digital certificate with a **geo-referenced link to Google Maps with the exact location where their tree will be planted**.

## Launch of Training Courses



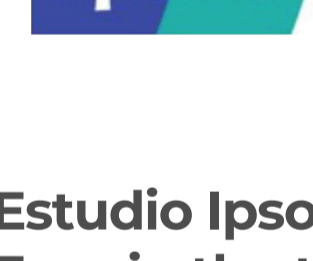
Through the funds of the **National Training and Employment Service (SENCE)**, **Cencosud in partnership with the Emplea Foundation, will train 200 women during this 2023**. Coming from different regions of Chile, the participants will be trained in Entrepreneurship, Cross-sectional Skills and Financial Education, in order to **empower them and open for a better future. The initiative is in line with our #Cencowomenprogram**.

## #Awards



### APL Certification Electrical and Electronic Waste and Eco Labeling

Cencosud Chile is certified in the Clean Production Agreements (APL) promoted by the Santiago Chamber of Commerce and the Sociedad de Fomento Fabril (SOFOFA) respectively. Both APLs focus on the reduction, collection, and recovery of different types of waste.



### Estudio Ipsos highlights Easy in the top 5

The "Corporate Sustainability Perception Index (IPSE)", classifies Easy (Chile) as the 5th best evaluated company, standing out thus among 60 companies analyzed.

This index reflects citizens' assessment of the contribution of the private sector in progress towards sustainable development.

## Brazil

### "Reclame aqui:RA1000" seal of excellence

Prezunic obtained the seal of excellence in the channel "Claim here:RA1000", Supermarkets Brazil obtained the best results for customer management.



**90%** Solutions delivered

**88%** Returning customers

**8,48%** Customer Rating

## IFCO Sustainability Certification

Supermarkets Chile and Colombia obtain IFCO certification for the use of reusable packaging in fresh produce logistics, avoiding more than 4 thousand tons of waste, this maintains quality and minimizes food waste achieving a sustainable supply chain.

IFCO 2022	CO2 EQUIVALENT	WATER M3 EQUIVALENT	ENERGY EQUIVALENT	TON WASTE EQUIVALENT	TON DAMAGE EQUIVALENT
Chile	CO2 7.926.350 1.723 Cars	141.319 M3 3.532.982 5 minute showers	505.009 265.433 Lights	4.065 TON 1.831.685 Peoples daily waste	661 TON 1.101.459 Rations
Colombia	CO2 809.772 176 Cars	14.437 M3 360.937 5 minute showers	51.593 27.117 Lights	415 TON 187.067 Peoples daily waste	68 TON 112.527 Rations



### Vegan Ranking

Our supermarkets Wong and Metro were recognized by the Foundation "Vegetarians Today" for having the largest number of vegan products in the country.

## Peru



### Inclusive Lima

Cencosud Peru obtained #1 in the Inclusion and Diversity Category - #2 Labor promotion and employment of people with disabilities, in the "Inclusive Lima Company 2022" Contest organized by the Municipality of Lima, which recognizes companies that promote inclusion and diversity strategies in their labor insertion processes in favor of vulnerable populations.

### Ranking Best Customer Experience

Wong Supermarkets was recognized as the supermarket with the best customer experience in Peru, where we stand out for innovation in the e-commerce channel to reach the customer in less time and with products and service with the quality that characterizes us.



[Find out more here](#)

Let's go!