



Earnings Presentation

Third Quarter 2023

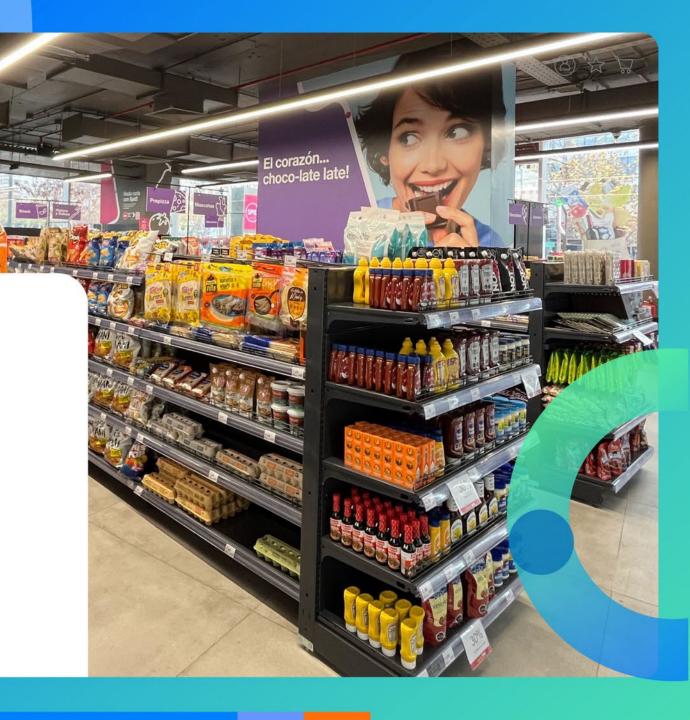








Corporate Governance Update



1.1 Corporate Governance



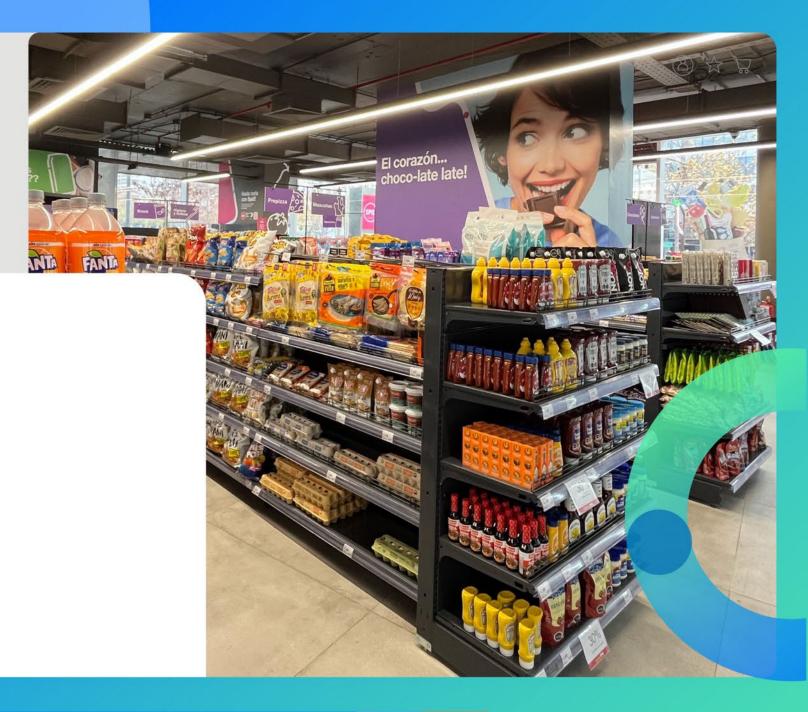
Strengthening Corporate Governance

- Once the facts presented by the Financial Market Commission (CMF) resulting in the sanction against Mr. Videla became known, the Board of Directors of Cencosud S.A. convened repeatedly to analyze the record and seek the opinion of independent experts regarding the case. As a result, the Board activated internal protocols, including the examination of the situation by the Ethics Committee. Additionally, it instructed relevant areas of management to initiate a review of processes, protocols, policies, controls, and frameworks associated with best Corporate Governance practices.
- Simultaneously, Cencosud informed its stakeholders and internal company leaders about the situation and reaffirmed the continuity of its strategy and execution plan.



02

Relevant Events





Relevant Events









The Fresh Market awarded 'Best Supermarket in America' by USA Today for the third consecutive year





Cencosud strengthens its digital ecosystem with the launch of CencoPay in Argentina and the initiation of Cencosud Media in Brazil.



Convenience format strengthens with the opening of 18 stores in Chile, expanding the presence of the SPID brand to 31 stores in this country and 57 in LatAm.





Cencosud Ventures finalized a minority investment in Vopero, a sustainable fashion platform that promotes the connection between sellers and buyers of second-hand clothing.



03

Key Highlights 3Q23





3.1

3Q23 results conditioned by challenging macroeconomic environment





-3.3%

Revenues (vs 3Q22) US\$ 4,296 million



-9.4%

Adjusted EBITDA (vs 3Q22)
US\$ 422 million



9.8%

Adjusted EBITDA Margin
-66 bps YoY



14.6%

Private Label Penetration
-93 bps YoY



9.3%

Online Penetration +8 bps YoY

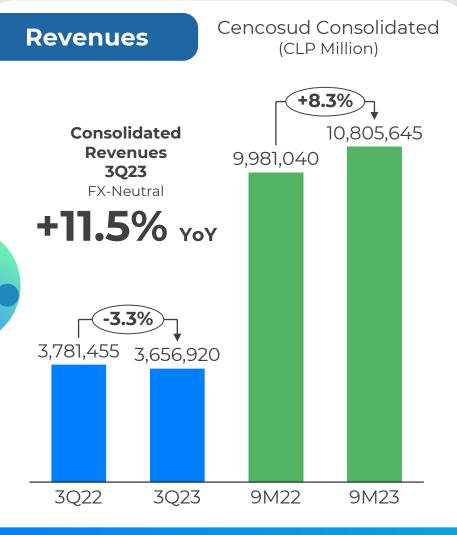


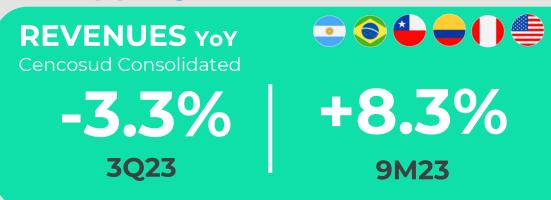
-14.7%

Net Income (vs 3Q22)
US\$ 176 million



Revenues reflect lower discretionary spending, offset by 🙈 😓 resilience in Supermarkets and Shopping Centers





Highlights

- Resilience of Supermarkets in Chile and Argentina, coupled with Cash & Carry in Brazil and Peru (SSS C&C BR 4,9%)
- Shopping Centers' revenues return to pre-pandemic levels
- SM Chile achieves positive SSS for 17 consecutive quarters (+3.2% vs. 3Q22), along with a consistent market share gain

Partially Offset By

- Lower dynamism in consumption in LATAM and the U.S., coupled with a high comparison base from 3Q22
- Decrease in Non-Food sales in LATAM
- Impact of inflation and exchange rate volatility on results in CLP



3.3

3Q23 Adjusted EBITDA was affected by exchange rate effects, a contraction in consumption, and inflationary pressures



Adjusted EBITDA Yoy

Cencosud Consolidated

-9.4%

3Q23

+0.5%

9M23

9.8%

Adjusted EBITDA Margin

-66 bps YoY

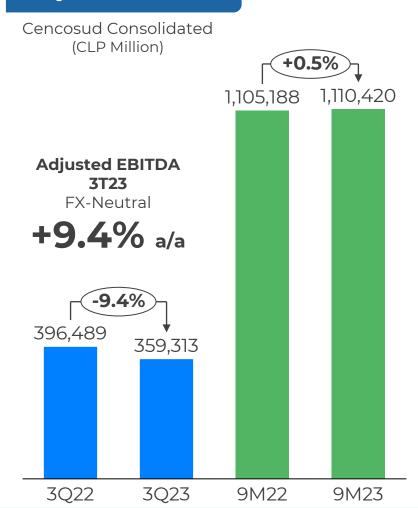
Highlights

- Argentina achieves its highest EBITDA Margin to date, reaching 15.9%
- Implementation of efficiency measures results in improved profitability in Argentina and Peru
- SM Chile expands its EBITDA Margin by 30 bps, reaching 12.8%

Partially Offset By

- Increase in expenses associated with inflation
- Contraction of household consumption in LATAM and the U.S.
- Rise in labor and insurance costs in the U.S. Higher promotional activity with an impact on the retail sector

Adjusted EBITDA



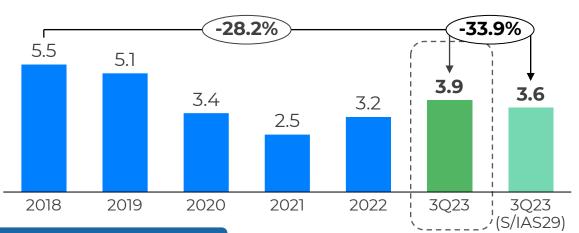


3.4 Leverage impacted by adjustment for hyperinflation in **Argentina and depreciation of the Chilean Peso**

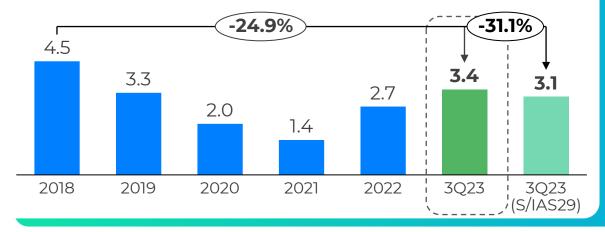








Net Leverage (2)



Increase in Gross and Net Leverage compared to December 2022, due to:

- Increase in current financial liabilities by CLP 370,082 million, coupled with an increase in lease liabilities by CLP 86.667 million.
- Reduction in cash by CLP 5,233 million.
- EBITDA Adjusted LTM decreased by CLP 120,126 million.
- Impacted by the 4,6% depreciation of the Chilean peso against the US dollar.

Excluding the effect of the PUT Option associated with the acquisition of the remaining 33% of TFM (CLP 279,526 million), the Gross Leverage would be 3.4x as of September 2023 (S/IAS29).

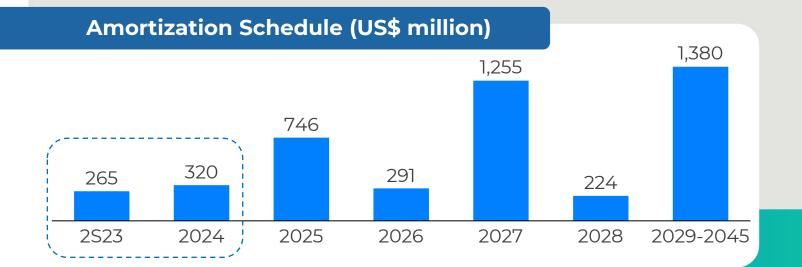




Debt with low exchange rate exposure and a

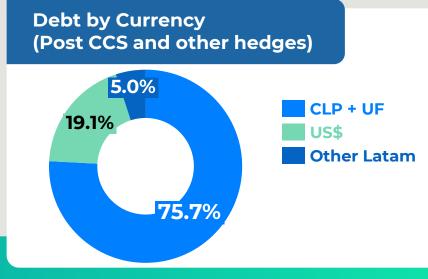
comfortable amortization schedule

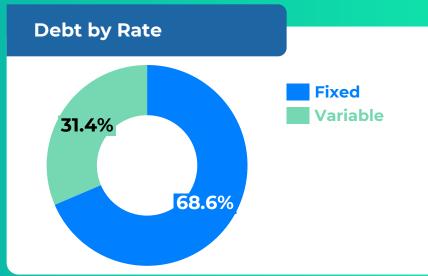






- > Considering US\$ denominated debt and various hedges, the risk of exposure in US dollars is reduced to 6,2%.
- > The schedule includes financial debt from The Fresh Market totaling US\$ 597 million, maintaining a comfortable repayment schedule.









Results by Country



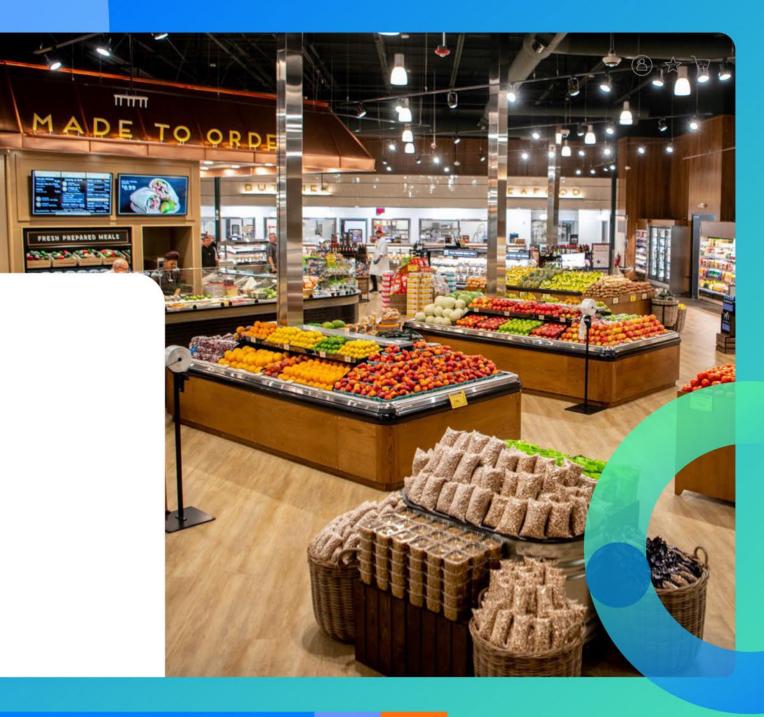










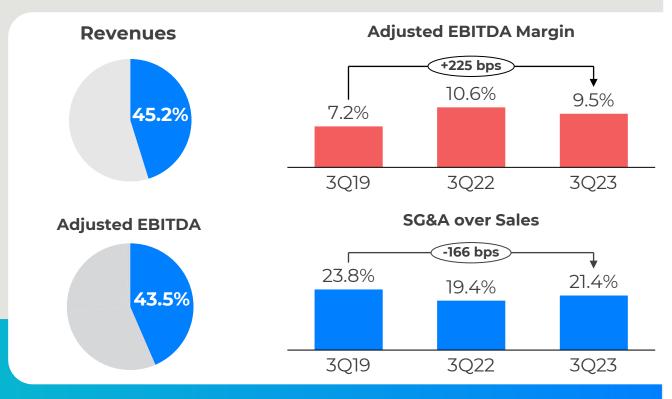




Chile: Increase in EBITDA Margin for Supermarkets, Department Stores, and Shopping Centers



	3Q23	3Q22	Chg. YoY
	CLP n	nillion	Δ%
Revenues	1,652,228	1,670,505	-1.1%
Gross Profit	480,297	459,198	4.6%
Gross Mg.	29.1%	27.5%	158 bps
Adjusted EBITDA	159,886	176,683	-9.5%
Adj. EBITDA Mg. ¹	9.5%	10.6%	-90 bps





Chile



Same Store Sales SM Chile

+2.4% yoy



Online Sales Growth SM

+4.5% a/a



Adj. Mg EBITDA SM

12.8%

+30 bps YoY

Shopping Mg EBITDA

78.7%

+320 bps YoY



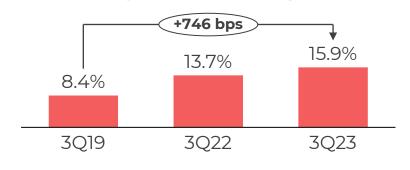
Argentina reports solid results despite a challenging economic environment



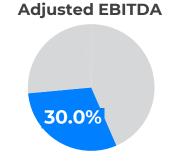
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	3Q23	3Q22	Chg	J. YoY
	CLP n	nillion	Δ%	LC Δ %
Revenues	680,359	748,393	-9.1%	126.1%
Gross Profit	290,316	300,032	-3.2%	141.1%
Gross Mg.	42.7%	40.1%	258	B bps
Adjusted EBITDA	107,944	102,721	5.1%	162.9%
Adj. EBITDA Mg.	15.9%	13.7%	214	í bps





Adjusted EBITDA Margin







Argentina

Adjusted EBITDA Margin

15.9%

+214 bps YoY



Online Sales (1)

+136.9% yoy



Revenues higher than average inflation

In Supermarkets, Shopping Centers and Financial Services



4.3

US affected by a high comparison base and inflationary pressures on expenses

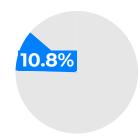




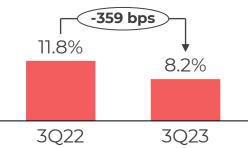
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	3Q23	3Q23 3Q22 CLP Million		. YoY	
	CLP M			LC Δ %	
Revenues	396,216	426,822	-7.2%	1.5%	
Gross Profit	149,009	153,147	-2.7%	6.4%	
Gross Mg.	37.6%	35.9%	172	bps	
Adjusted EBITDA	32,625	50,477	-35.4%	-29.5%	
Adj. EBITDA Mg.	8.2%	11.8%	-359	9 bps	

Revenues



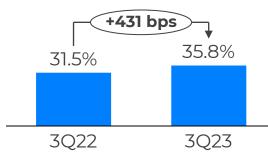
Adjusted EBITDA Margin (1)







SG&A over Sales





EEUU

Same Store Sales



+1.1% yoy

Higher N° tickets and average ticket



Online Sales (2)

+10.8% yoy

Driven by partnerships with third parties such as Uber Eats and DoorDash.



Successful Opening N° 161

The new store in Port St. Lucie, Florida, ranks in the Top 5 in terms of highest sales.

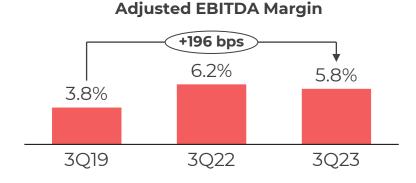


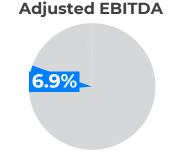
Brazil continues organic growth with 2 new openings and efficiencies in expenses



	3Q23	3Q23 3Q22		. YoY	
	CLP n	nillion	Δ%	LC Δ %	
Revenues	426,595	419,675	1.6%	2.9%	
Gross Profit	88,618	90,878	-2.5%	6.4%	
Gross Mg.	21.0%	21.7%	-66	bps	
Adjusted EBITDA	24,667	26,208	-5.9%	-4.8%	
Adj. EBITDA Mg.	5.8%	6.2%	-46	bps	









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Brazil



Consolidated Revenues (1)

+2.9% yoy



Organic Growth

Opening of **two Prezunic stores** in Rio de Janeiro



Efficiency in SG&A

-135 bps YoY

Due to efficiency measures and cost control in stores.

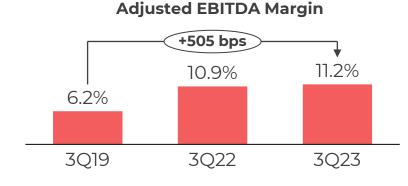


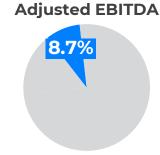
Peru increases its EBITDA Margin by 38 bps, reporting the 9th consecutive quarter of double-digit



	3Q23	Chg. YoY		
	3 2 2 3	3Q22	3119	
	CLP n	Δ%	LC Δ %	
Revenues	279,674	282,689	-1.1%	1.8%
Gross Profit	71,073	72,092	-1.4%	1.4%
Gross Mg.	25.4%	25.5%	-9 bps	
Adjusted EBITDA	31,437	30,688	2.4%	5.4%
Mg. EBITDA Aj.	11.2%	10.9%	38	bps











Peru



Supermercados Wong Market Share

+33 bps YoY



Adjusted EBITDA Margin

11.2%

+38 bps YoY



Online Sales (1)

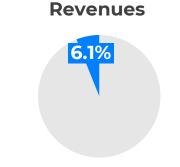
+4.2% yoy

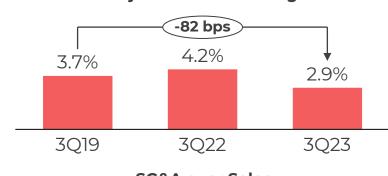


Colombia continues to face challenges due to a decrease in consumption and intense competition

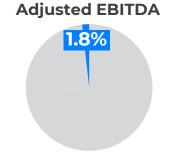


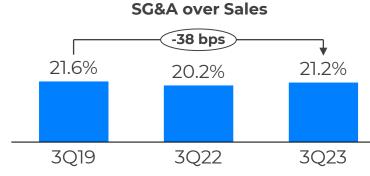
	3Q23	3Q22	Chg. YoY
	CLP n	nillion	Δ% LCΔ%
Revenues	221,848	233,371	-4.9% -3.2%
Gross Profit	46,085	52,089	-11.5% -10.1%
Gross Mg.	20,8%	22,3%	-155 bps
Adjusted EBITDA	6,387	9,712	-34.2% -32.5%
Adj. EBITDA Mg.	2.9%	4.2%	-128 bps





Adjusted EBITDA Margin





Colombia

prime

Jumbo Prime Suscribers

+270%

vs 3Q22



Shopping Centers Revenues ¹

+5,3% a/a



Efficiency in SG&A

-38 bps YoY

Efficiency and energy-saving plans are being intensified.



05

Progress in Strategic Pillars





Sales increase in Private Label driven by the strength of the Cuisine & Co brand







Private Label

3Q23 Revenues US\$ 588 MM 14.6%

+4.3% YoY

3Q23 Penetration

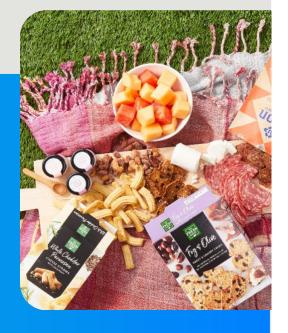
-93 bps yoy

Food Penetration 3Q23

13.2%

-3 bps yoy

	Food		Non-	Food	Total	
	3Q23	3Q22	3Q23	3Q22	3Q23	3Q22
Chile	11.6%	10.9%	25.1%	26.3%	15.5%	16.0%
Argentina	10.5%	9.7%	11.3%	14.3%	10.8%	11.6%
USA	29.9%	30.0%	1.7%	2.1%	28.8%	29.0%
Brazil	3.0%	3.7%	3.9%	5.8%	3.1%	4.0%
Peru	15.2%	15.6%	34.2%	33.9%	17.9%	18.6%
Colombia	6.2%	5.7%	8.4%	10.4%	7.0%	7.4%
Total	13.2%	13.2%	18.8%	22.0%	14.6%	15.5%



















Financial strengthening: Global Business Services







Shared Service Center (CSC) Objectives



Transform the CSC into a "Global **Business Services**"



Develop Retail Service and People Center in Brazil



Increase the quality of processes through services, efficiencies and technology











Initiatives Developed at the CSC

Savings as of September 2023 US\$ 10 million

Anual Average Savings 2017-2022 US\$ 9 million

N° of initiatives completed in 2022 434

N° de initiatives so far in 2023 483



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5.2

Organic Growth: CAPEX



3Q23	Oper	nings	Transformations		Remodelaciones	Cierres	
	#	Sqm	#	sqm	#	#	sqm
Chile	18	3,490	-	-	10	-	-
Argentina	-	-	-	-	-	-	-
USA	1	2,230	-	-	85	-	-
Brazil	2	1,841	-	-	3	-	-
Peru	-	-	-	-	8	-	-
Colombia	1	546	-	-	-	-	-
Total	22	8,107	-	-	106	-	-



3Q23 Progress



22

Openings



106

Remodels

9M23	N° of Stores	Sqm
Openings	32	12,249
Transformations	10	25,232
Remodels	162	N/A

GUIDANCE 2023 US\$546 million

- Opening of 49 stores
- > 1 Dark Store opening in Chile
- Remodeling of **47 retail stores and 16** shopping centers
- Technological and logistical investments among others

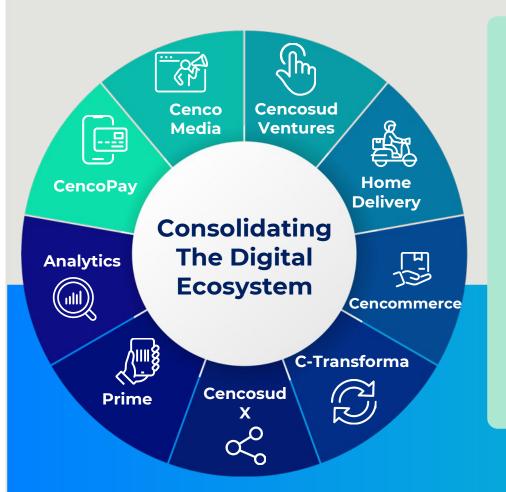


5.3 Innovations and New Trends











- CencoPay continues to consolidate the digital ecosystem following the launch in Argentina, in collaboration with Tarjeta Cencosud.
- Since its inception in Chile, CencoPay has already reached 1.2 million transactions and has accumulated over 600,000 downloads.

Cencosud reinforces its commitment to innovation and continuous improvement of the customer experience through CencoPay.

Transactions

Downloads

+1.3 MM +620 K



CV completed a minority investment in Vopero, a platform that connects sellers and buyers of used clothing, promoting sustainable fashion and creating new business opportunities.

Cencosud Ventures reaffirms its commitment to innovation and evolution in the retail sector.

VOPERO



> Cencosud arrived in **Brazil** to strengthen its value proposition, offering effective and personalized advertising solutions.





5.4

Sustainability



2023 ABE Award

The Association of Good
Employers (ABE) awarded
Cencosud Peru the ABE 2023
prize in recognition of benefiting
3,000 collaborators through its
'SENTIDO' program. The program
promotes rights and
opportunities, while also raising
awareness and providing training
on issues such as equity, LGBTQ+
community rights, disability,
among others.







Fashion Transparecy Index

The study examined and ranked 250 of the largest global retail brands based on policies, practices, and impacts on human rights and the environment, showing a 5-point increase compared to 2022 and reaching a 25% compliance level.







Sustainable Declarations Guide

Cencosud, a leader in the Latin
American retail sector, has
developed and implemented an
internal usage guide document
(Greenwashing) that provides
guidelines and criteria to
promote transparent and
objective communication across
all its products, services, and
programs with sustainability
features.



















5.4 Sustainability





Cenconutrition **Program**



Food Rescue Program







Providing children with the knowledge and skills to make healthy food choices has a significant impact on their growth, development, and lifelong well-being. Programs focused on educating children on this topic yielded the following results:

Trained Students

+152%

N° Trainings

+563%

KPI	•		2Q	3Q	%
N° Trained Students	229	1.620	733	1.849	152%
N° Trainings	27	185	32	212	563%
N° Regions	4	11	9	15	67 %
Training Hours	82	16.650	43	16.732	38.811%





Food waste affects both people and the environment. It is everyone's responsibility to work together to prevent food waste and promote more sustainable practices.

Tons Rescued First Half 2023

+ 1.000

	Tons S1 2021	Tons S1 2022	Tons S1 2023	% var. Vs 2022
•	304	610	314	-49%
	33	80	139	73%
4	161	144	235	64%
-	47	78	59	-24%
0	269	259	274	6%
Total	813	1.117	1.021	-13%











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