













# **Corporate**Presentation

November 2025

**Somos Cencosud** 

01

# Cencosud at a Glance



# **Cencosud at a Glance**

**Leading multi-format retailer** in the **Americas**, committed to sustainable growth through its core **supermarket** business and an integrated **Retail Ecosystem** that drives new opportunities

+60 years
Of history

17,583 USD MM
Consolidated Revenues LTM (1)

8.0 USD MM
Market Cap (2)

664 Million
Tickets LTM

**+116,000** Employees

MOODY'S Baa3 (Stable)

Fitch Ratings BBB (Stable)

Humphreys AA (Stable)

Feller. Rate AA (Stable)

With operations in six countries (3):







cencosud









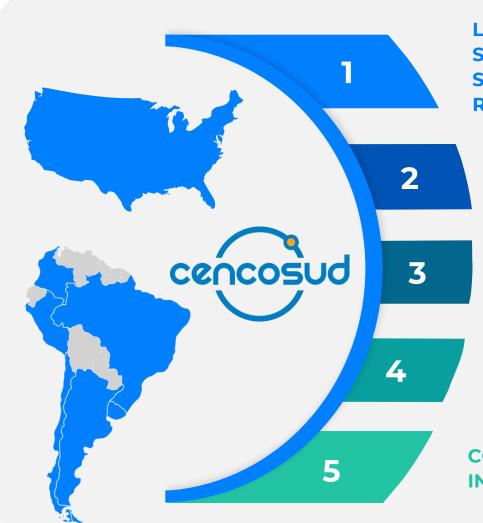






- (1) Converted to USD using average exchange rate of USD 1 = CLP 958.1 for the last four quarters as of September 2025.
- (2) Exchange rate as of September 30, 2025 of USD 1 = CLP 962.2.
- (3) With additional support from a commercial office in China and a digital hub in Uruguay.

# 1.2 Investment Highlights



LEADING MULTI-FORMAT RETAILER IN THE AMERICAS WITH SIGNIFICANT OPERATIONAL SCALE, A STRATEGIC FOCUS ON SUPERMARKETS AS A CORE PILLAR, AND WELL-RECOGNIZED, RESILIENT BRANDS

CLEAR STRATEGY CENTRED ON ORGANIC GROWTH AND PROFITABILITY, LEVERAGING TECHNOLOGY, INNOVATION AND AN INTEGRATED RETAIL ECOSYSTEM

GROWTH OPPORTUNITIES SUPPORTED BY "BEST-IN-CLASS" ASSETS AND LAND BANK

SOLID FINANCIAL POSITION WITH STRONG AND SUSTAINABLE CASH GENERATION

CORPORATE GOVERNANCE ALIGNED WITH BEST PRACTICES AND INTEGRATED SUSTAINABILITY

# **Businesses**











#### **Supermarkets**

Stores<sup>1</sup>

1.104

Sales area

2,415,118 sqm

#### **Brands**

Chile: Jumbo, Santa Isabel, SPID Argentina: Jumbo, Disco, Vea United States: The Fresh Market Brazil: GIGA, Prezunic, Perini, Bretas, G Barbosa, Mercantil Rodriguez, SPID

Peru: Wong, Metro Colombia: Jumbo, Metro

LTM<sup>2</sup> Revenue

**13,931** million USD

Contribution to consolidated revenue

80 %

**EBITDA Contribution** 

**65** %

#### **Department stores**

**Stores** 

48

Sales area

268,524 sqm

#### Brands

Chile: Paris

Eurofashion Private Labels

LTM Revenue

1.301 million USD

Contribution to consolidated revenue

**EBITDA Contribution** 

7 %

**5** %

#### **Home improvement**

Stores

117

Sales area

824,902 sqm

#### **Brands**

Chile: Easy

Argentina: Easy, Blaisten Colombia: Easy

LTM Revenue

**1,719** million USD

Contribution to consolidated revenue

10 %

**EBITDA Contribution** 

9 %

#### **Shopping centers**

**Shopping centers** 

68

Gross leasable area

2,321,821 sqm

#### **Regional brand**

Cenco Malls, in Chile, Peru, Colombia, and Argentina.

LTM Revenue

425 million USD

Contribution to consolidated revenue

2 %

**EBITDA Contribution** 

**18** %

#### **Financial services**

Credit cards issued

4.2 million

Net loan portfolio

**2,927** million USD

#### Brands

Chile: Cencosud Scotiabank Argentina: Tarjeta Cencosud Brazil: Bradesco Bank Peru: Cencosud Scotiabank Colombia: Cencosud Colpatria

LTM Revenue

175 million USD

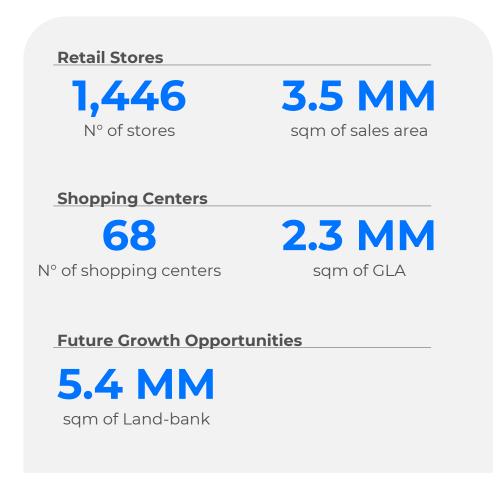
Contribution to consolidated revenue

1%

**EBITDA Contribution** 

**3** %

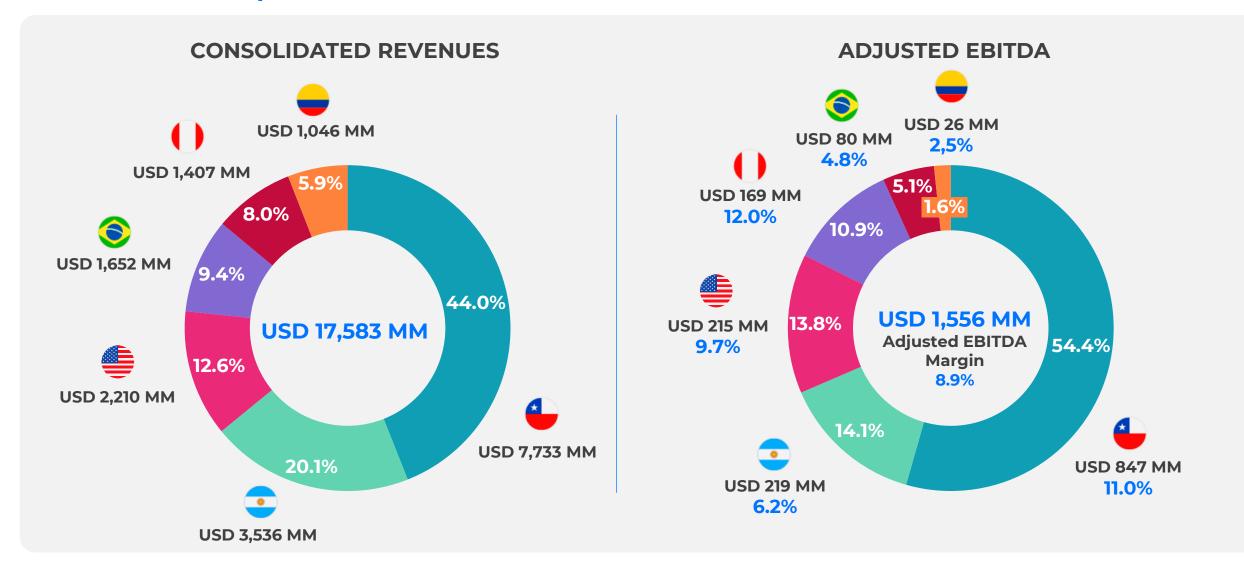
# 1.4 Presence in the Americas with Significant Operational Scale





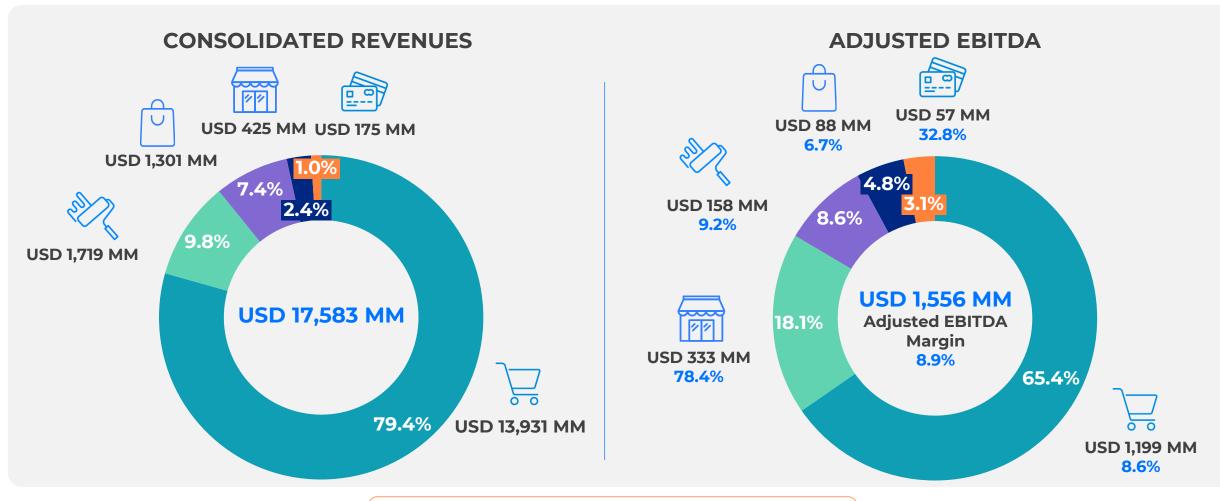
## **Consolidated Portfolio Contribution by Country**

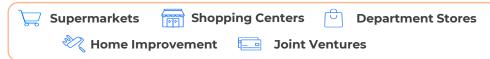
LTM as of September 2025 (1)



# **Consolidated Portfolio Contribution by Business**

LTM as of September 2025 (1)



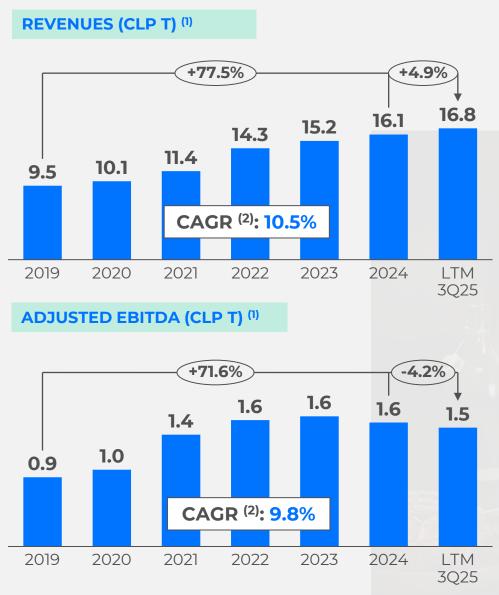


02

# Financial Information



## 2.1 Growth Reflected in Results Evolution



# Consistent revenue and Adjusted EBITDA growth since 2019, driven by:

- Organic growth
- Leadership in supermarkets with a focus on grocery
- Omnichannel strategy and e-commerce growth
- Efficiencies and synergies
- Expansion of complementary businesses, such as Private Label and Retail Media
- Inorganic growth
- Innovation and technology

Since 2019, the Company's revenue and Adjusted EBITDA increased ~78% and ~72%, respectively



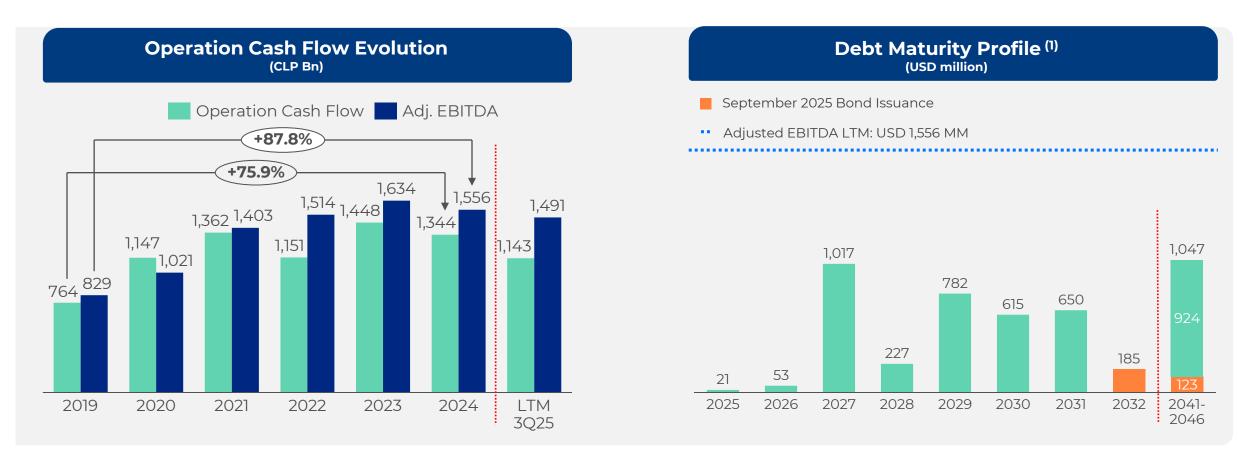
(1) Figures in CLP trillion. Excluding adjustment for IAS 29. (2) CAGR (Compound Annual Growth Rate) between 2019 and LTM 3Q25.

# 2.2 Controlled Leverage and Investment Grade Financial Profile



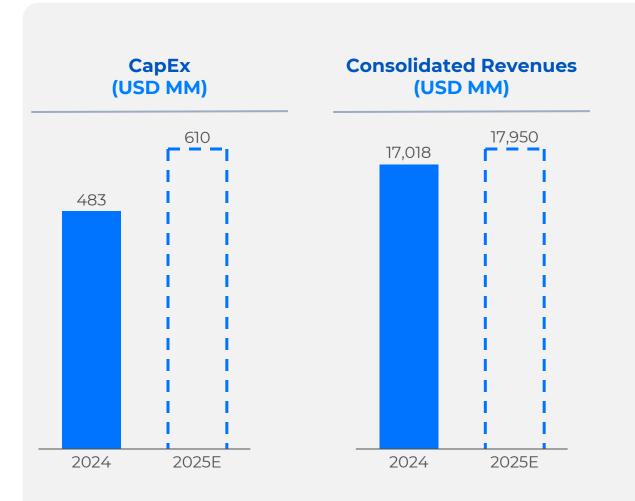
- (1) Net Leverage: Net Financial Debt/EBITDA. Net Financial Debt includes lease liabilities less Cash and Cash Equivalent, Current and Non-Current Financial Assets.
- (2) Includes Cash and Cash Equivalents & Other Current and Non-Current Financial Assets at the exchange rate of USD 1 = CLP 962.4.
- (3) Percentage of debt exposure after currency hedges and natural hedge through USD cash-flows.

# 2.3 Strong Operational Cash Flow Generation

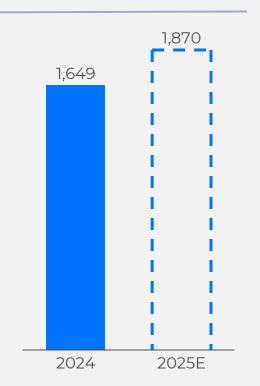


- +75.9% since 2019
- Capacity to self-finance growth and investments
- Solid base for dividends and shareholder returns
- Support to reduce debt and maintain controlled leverage

# 2.4 Guidance and Investment Plan 2025



# Adjusted EBITDA (USD MM)



#### **Projected Store Openings for 2025:**

- 27 Supermarkets stores
  - 12 in USA
- One Home Improvement Store

#### **Shopping Center Expansions:**

- Cenco Alto Las Condes
- Cenco Costanera
- Cenco Florida
- Cenco Portal La Dehesa
- Cenco Limonar
- · Cenco La Molina

~66,000 sqm of additional GLA

• Estimates reflect the Guidance issued in January 2025.

03
Strategic
Pillars



## What Drives us: To Serve Extraordinarily

#### **Purpose**

# To serve extraordinarily at every moment

We reinforce our purpose and strategic pillars to stay aligned with evolving customer needs and future trends



#### **Strategic Pillars**

#### **Growth and Profitability**

- Sustainable growth focused on profitability and efficiency
- Disciplined capital allocation to maximize value



#### **Innovation and Experience**

- Innovate to anticipate and adapt to customer needs
- Deliver unique and memorable experiences in every interaction

#### **Retail Ecosystem**

- Operate as a single company focused on the customer
- Integrate formats and countries to generate synergies and a better value proposition



#### **Sustainability**

- Positive impact on environment, people, and operations
- · High ESG standards and corporate governance

# **Growth and Profitability:** Organic Growth in Food Retail, Multi-format and Real Estate



#### YTD 2025 Growth

**Openings 12**+19,599 sqm

Net Growth +7,792 sqm

Remodelings 59

**Closures** 

22

-11,808 sqm

Outstanding geographical distribution:

- Chile: 2 openings (2,250 sqm)
- Argentina: 1 opening (1,766 sqm)
  - USA: 6 openings (8,554 sqm)
  - Brazil: 1 opening (4,147 sqm)
- Colombia: 1 opening (1,204 sqm)

Additional sqm in Real Estate division:

~35,000 sqm

- ~25,000 sqm of offices
- ~10,000 sqm of shopping centers





## **Growth and Profitability: Private Label Driving Expansion,** Improving Margins, and Enhancing Customer Value

#### **Private Label Strategy**

Design and development of a robust product portfolio

Partnerships with world-class suppliers and manufacturers

**Category-specific sourcing** 

Sustainable, innovative, and high-quality commercial proposition

Consolidated Sales LTM (1)

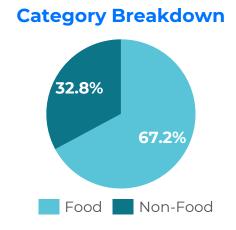
**USD 2,852 MM** 

+11.5% YoY

Consolidated Penetration LTM (1)

**17.7%** 

+64 bps YoY



Private Label - Quality, Differentiation, Assortment, Convenience































**Launch of new Brands** 

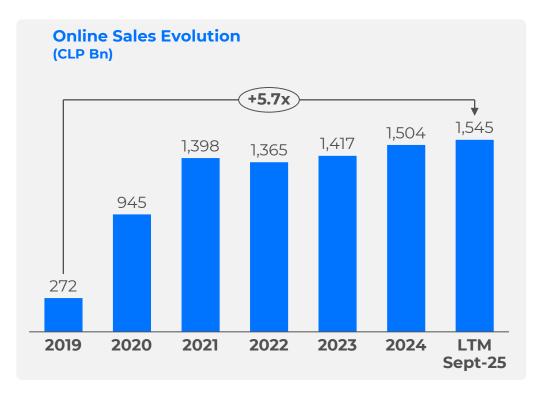








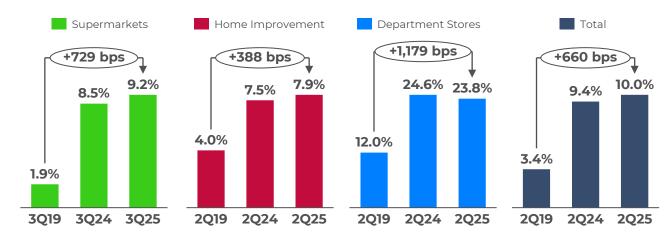
# **Growth and Profitability: Omnichannel Strategy Serving Customers Across All Touchpoints**



#### **Sales Channel**



#### **Online Penetration Evolution**



**Cencosud** has implemented an **omnichannel strategy** that integrates digital capabilities with a broad regional footprint of **stores** and **shopping malls**.

Through its diverse online sales channels, Cencosud aims to deliver an experience that is:

- Consistent
- Differentiated

## **Growth and Profitability: Retail Media**

#### **Cenco Media**

Cenco Media, Cencosud's Retail Media business unit, allows brands to advertise their campaigns in both high-traffic physical and digital spaces, leveraging Cencosud's business data and intelligence. This business unit was launched in July 2021.



# YTD 24 YTD 25

#### Regional Cenco Media LTM Revenues

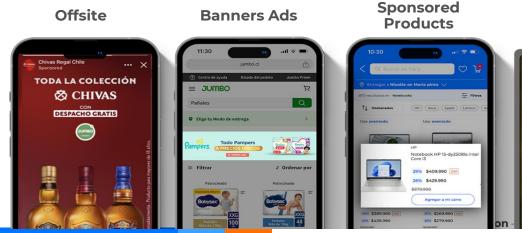
- Business in a growth phase.
- Monetizes traffic across stores, shopping centers, and digital channels.
- Advertising campaigns increase efficiency for advertisers with real-time campaign data.

In-store

NUEVA

GOLDEN LAGER

PRUEBA EL GRAN SABOR



# **Growth and Profitability: Global Business Service driving Efficiency and Digitalization**

**Global Business Services** centralizes and optimizes key processes at the regional level through process redesign, standardization, and digitalization, driving efficiency, agility, and scalability, supported by robust controls and effective risk management.

**Operational Efficiency** 

**Business Effectiveness** 

**Organization Agility** 

**Risk Management** 

Among other functions, GBS (Global Business Service) is responsible for process automation in:

- Stores
- Distribution Centers
- Headquarters
- Supplier and customer circuits

With Retail Support Services, Order to Cash, Procure to Pay, ComEx, among others, **GBS** processed in 2024:

+370 million

Reconciled Card Receipts

+240 million

Documents Posted in SAP

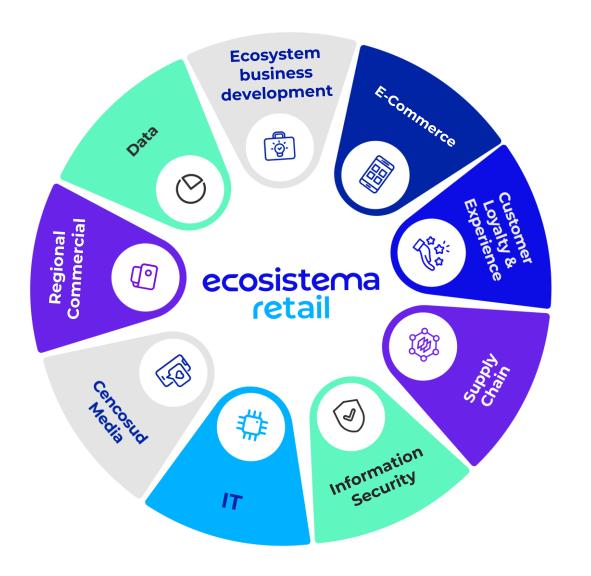
+15 million

**Recorded Invoices** 

+850 thousand

Registered Promotions

# Retail Ecosystem: Strengthening the Value Proposition, New Sources of Revenue, and Synergies



#### **Objective of the Retail Ecosystem**

The Retail Ecosystem is a key tool for strengthening the position and value proposition of Cencosud's businesses, helping to position them as local leaders in each of the geographies where they operate, enhanced by Cencosud's global capabilities.

# Develop future capabilities of the Company through:

- Generating new revenue streams
- Maximizing efficiencies and synergies
- Accelerating innovation and digitalization
- Internally promoting a consumer-centric approach

# **Innovation and Experience:** Customer at the Center of Every Decision

#### Data analytics for better customer management

- ▶ **Data-driven** customer management
- Unique and personalized view of the customer
- Generating value according to the needs and preferences of each customer

#### **End-to-End (E2E) View**

- Complete customer journey monitoring
- Seeking to improve customer satisfaction and experience throughout the entire chain and across the entire Cencosud ecosystem

#### **Experience goes hand in hand with innovation**

- Creating new and better customer experiences across channels
  - Gates in the Self-Checkout Area
  - Self-service scales with AI
  - Smart Camera Pilot

#### **Purpose**

# To serve extraordinarily at every moment



# **Strategic pillars: Sustainability**

#### **Sustainability strategy**

#### **Connection to the SDGs**



- Ethics
- Compliance
- Reputation
- Human rights





People

- Social value
- Employer brand
- Diversity, equity and inclusion











**Planet** 

- Climate and decarbonization
- Energy efficiency
- Circular economy
- Water conservation









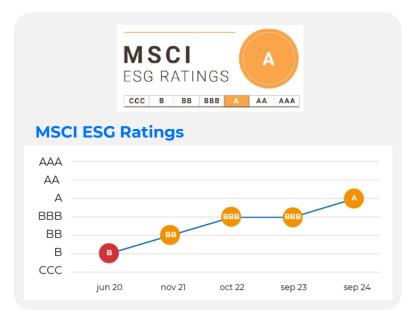
Products & services

- Responsible sourcing
- Innovation in sustainable supply





Our sustainability strategy is aligned with the Sustainable Development Goals and the Ten Principles of the Global Compact promoted by the United Nations.

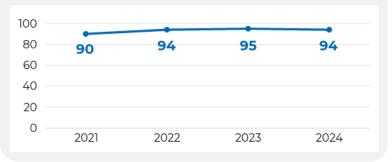


#### S&P Dow Jones Indices

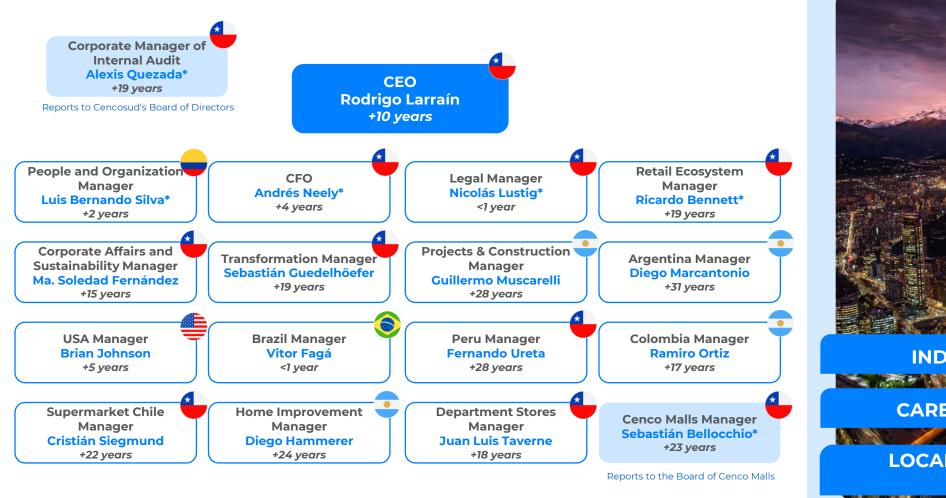
A Division of S&P Global

Cencosud has been a member of the **DJSI Chile** and **DJSI MILA**indices since 2022

#### **Evaluation Results (percentile rankings)**



# 3.10 Management with Extensive Experience in the Industry and the Regions where we Operate

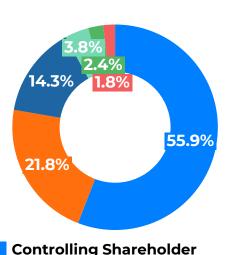




<sup>(1)</sup> The years under each executive represent the time during which they have been part of the Company. The flags represent each executive's nationality. \*Executives of the team registered with the CMF.

# **Ownership Structure and Corporate Governance** 3.11 Aligned with Best Practices

#### **Ownership Structure**



**Chilean Pension Funds** 

**Foreign Investors** 

**Stocks in Portfolio** 

**Stockbrokers** 

Others

**USD 10.5** MM

**Average Daily Volume Traded LTM Sep 2025** 

USD 7,974 MM (1)

**MARKET CAP** 

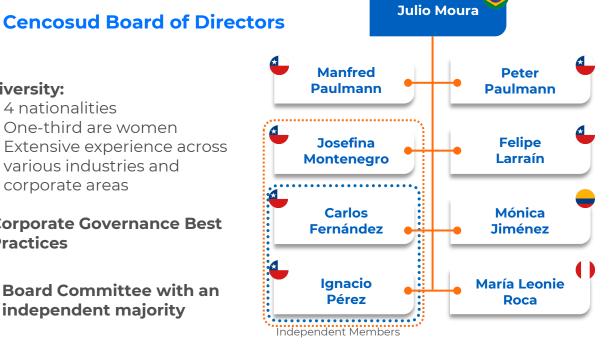
44.1% **FREE FLOAT** 

#### **Diversity:**

- 4 nationalities
- One-third are women
- Extensive experience across various industries and corporate areas

**Corporate Governance Best Practices** 

**Board Committee with an** independent majority



With the aim of creating sustainable value for all its stakeholders, Cencosud has established policies and practices designed to ensure the effectiveness of its Corporate Governance system.



Anti-Corruption Policy



Antitrust Policy



Code of Ethics



others

Amona

**DEI Policy** 



# Awards & Recognitions 2025



Cencosud was recognized for its safety culture



January 2025 Mutual de Seguridad

The Fresh Market among the best in service and attention by USA Today



March 2025 **USA TODAY**  **Best Citizen Brand in** Chile, according to Cadem



May 2025 Cadem

The Fresh Market: One of the Best Places to Work



May 2025 The Triad Business Journal The Fresh Market **Receives Multiple Vertex Awards** 



May 2025 The Vertex Awards

**Cencosud Recognized** by Schneider Electric **Sustainability Impact Award** 



June 2025 Schneider Flectric

#### Cencosud Advances in Merco 2025 Ranking

Merco ESG Responsibility -Merco Company



June 2025 Merco

**Wong Supermarkets: Leader in Customer Experience in Peru** 



May 2025 170

**Cencosud and Paris Once Again Among Best Places to Work** for LGBTI+ People



May 2025 Fundación Iguales Foundation and Pride Connection Chile

**Cencosud Media Recognized as Best** Media Proposal in **Brand100 Chile** 



June 2025 Brand 100

# **Awards & Recognitions 2025**



The Fresh Market recognized as the Top Grocery Store





September 2025 USA Today 10 Best Reader's Choice 2025 Cencosud ranked among the most admired Shared Services Centers worldwide



September 2025 SSO Awards Cenco Malls and Cuisine & Co currently lead the Total Brands 2025 study

cenco malls



September 2025 Total Brands 2025 Cencosud Brazil awarded at Think Work Innovations 2025 for its CencoMatch platform



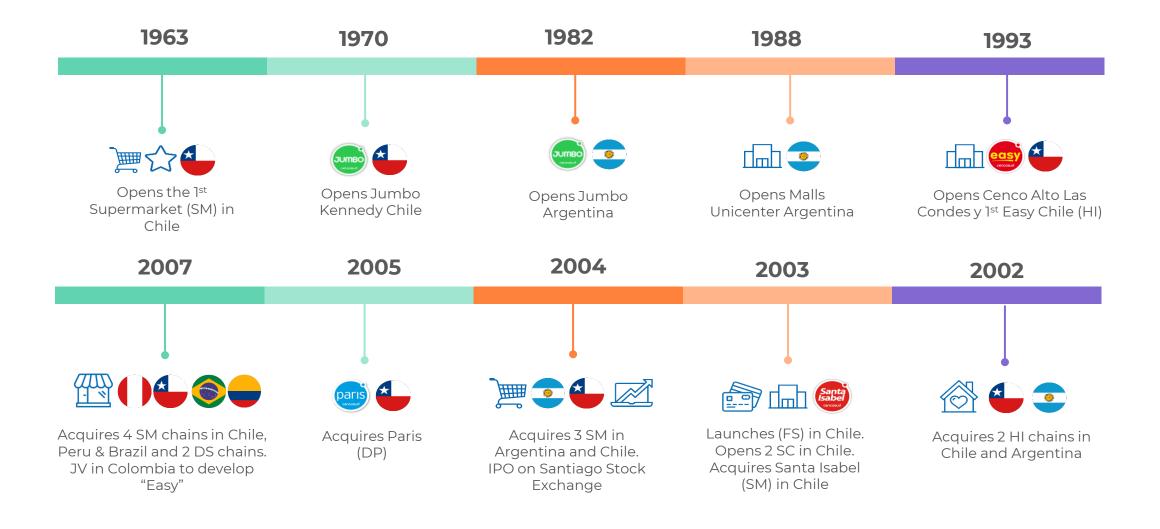


September 2025
Think Work Innovations 2025



04 Appendix

## **History of Growth and Expansion**



SM = Supermarkets DP = Department Stores

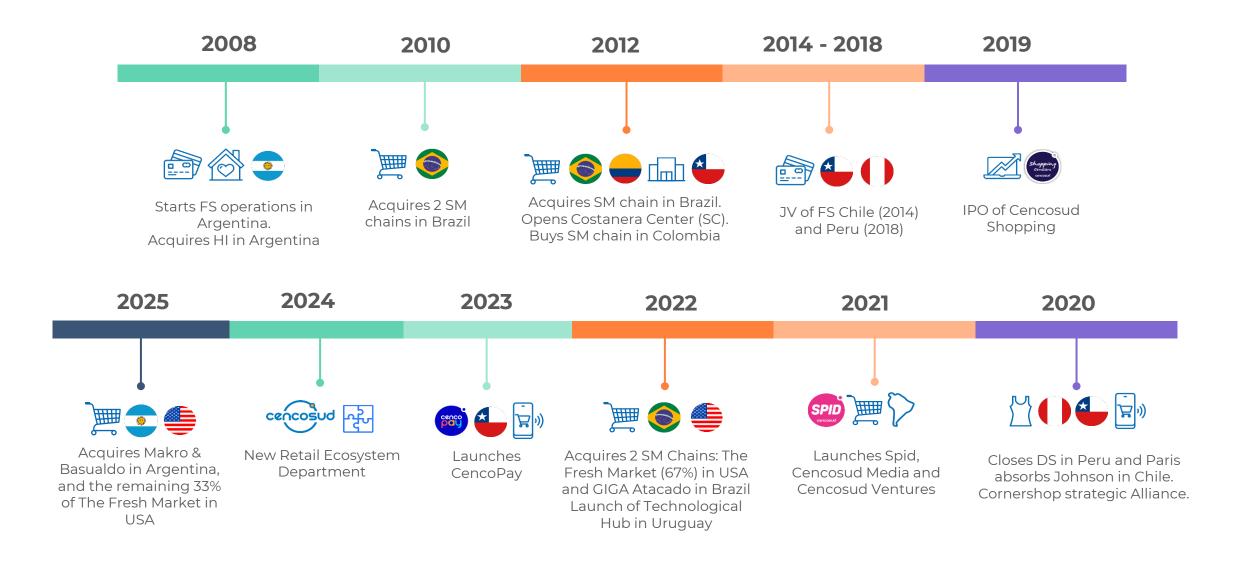
HI = Home Improvement

JV = Joint Venture

SC = Shopping Centers

FS = Financial Services

# 4.2 History of Growth and Expansion



30

# 4.11 Calculations

For the development of this presentation, the following technical and financial aspects were considered:

- The Market Cap was calculated with a cut-off date of September 2025, with a closing share price of CLP 2,735 and a closing exchange rate of CLP 962.4 per USD;
- Adjusted EBITDA excludes several items, such as exchange differences, results from indexation units, and asset revaluations;
- Revenue and Adjusted EBITDA LTM converted to USD using the average exchange rate of: CLP 962.6 – CLP 963.3 – CLP 947.0 – CLP 959.4 per USD for each quarter, respectively;
- Adjusted EBITDA includes IFRS 16;
- Revenue and Adjusted EBITDA chart by business excludes the Other segment, which contributed USD 33.2 MM in Revenue and a loss of USD 278 MM in Adjusted EBITDA;

- Revenues and Adjusted EBITDA exclude the adjustment for Hyperinflation in Argentina (IAS 29). Including this effect, revenues as of LTM September 2025 reached USD 17,729 MM and Adjusted EBITDA USD 1,37 MM using the average exchange rate of: CLP 962.6 CLP 963.3 CLP 947.0 CLP 959.4 per USD for each quarter, respectively. Argentina represented 20.1% of total Revenues and 14.1% of total Adjusted EBITDA;
- Debt denominated in dollars, calculated using the exchange rate at the end of September 2025. The debt includes lease liabilities, due to the adoption of IFRS 16. It also includes the effect of hyperinflation in Argentina, reflecting IAS 29. The amortization schedule is presented net of gains/losses from derivatives, overdrafts, and ComEx debt (excluding futures);
- Net debt presented after cross-currency swaps and other hedges;
- Arg refers to Argentina and ML refers to local currency.

# 4.12 Disclaimer

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Somos Cencosud SERVIR DE FORMA EXTRAORDINARIA EN CADA MOMENTO